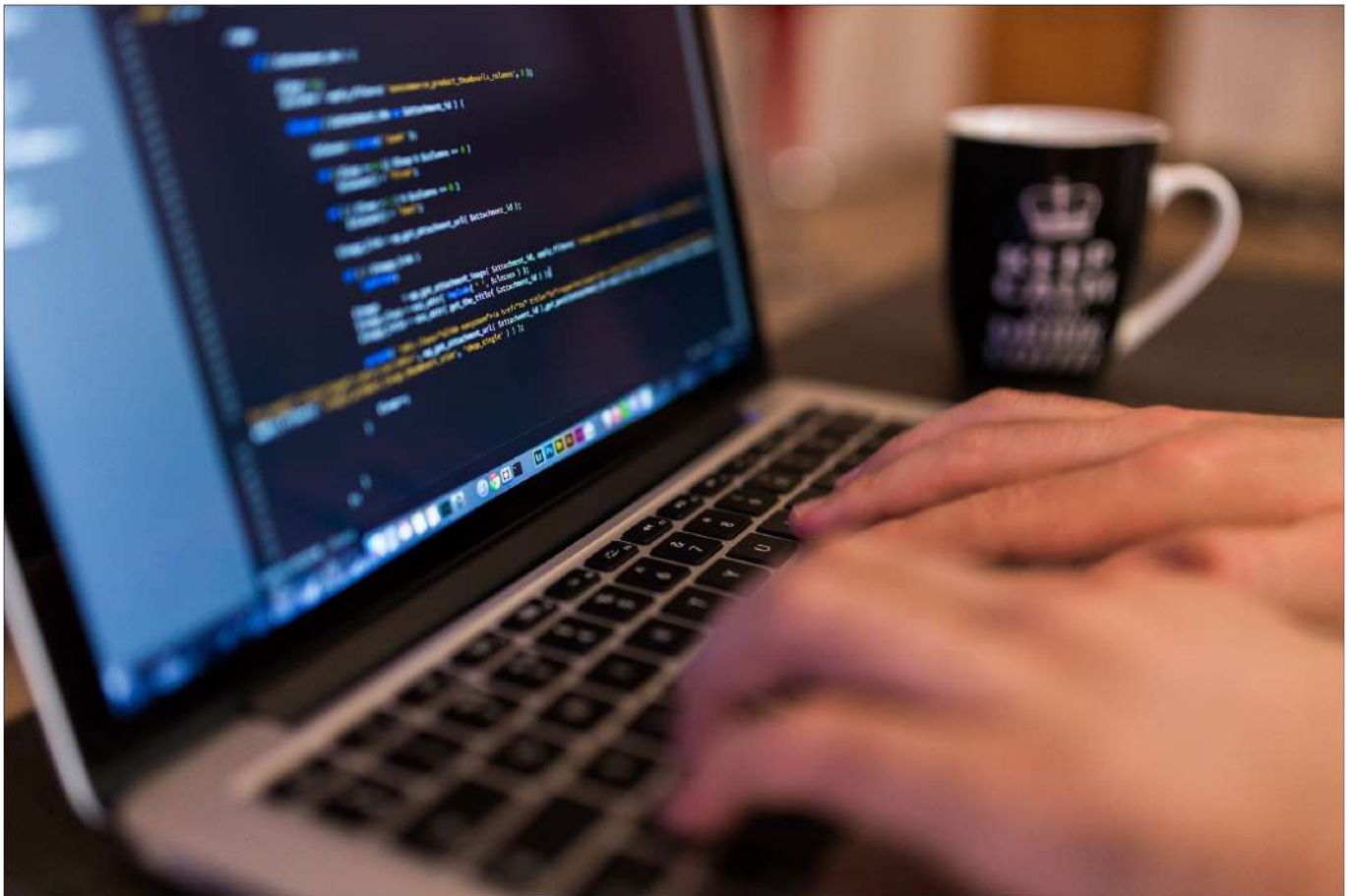PractiTest

PERFICIENT®

TESTING FOR THE LARGEST COMPANIES IN THE WORLD

SOFTWARE & TECHNOLOGY

Perficient, Inc. is a leading global digital consultancy transforming the world's largest enterprises and biggest brands. Having complex testing and product metrics made them look for a solution that can handle all data from all platforms

The Challenge

Perficient imagines, creates, engineers, and runs digital transformation solutions that help its clients exceed customer expectations, outpace competition, and grow their business. Sylvia Sesostris, QA director at Perficient, manages a team of ~100 testers. Working with the combination of test tools for testing and excel for reporting, Sylvia and the team were looking for a tool to meet their needs for complex test case management. They found themselves struggling with tracking and assessing the status of the testing process, especially since

they were using both manual and automated testing methods. The team needed a tool that would not only function as a test repository, but would also provide them with real-time metrics on their entire testing status - manual AND automation.
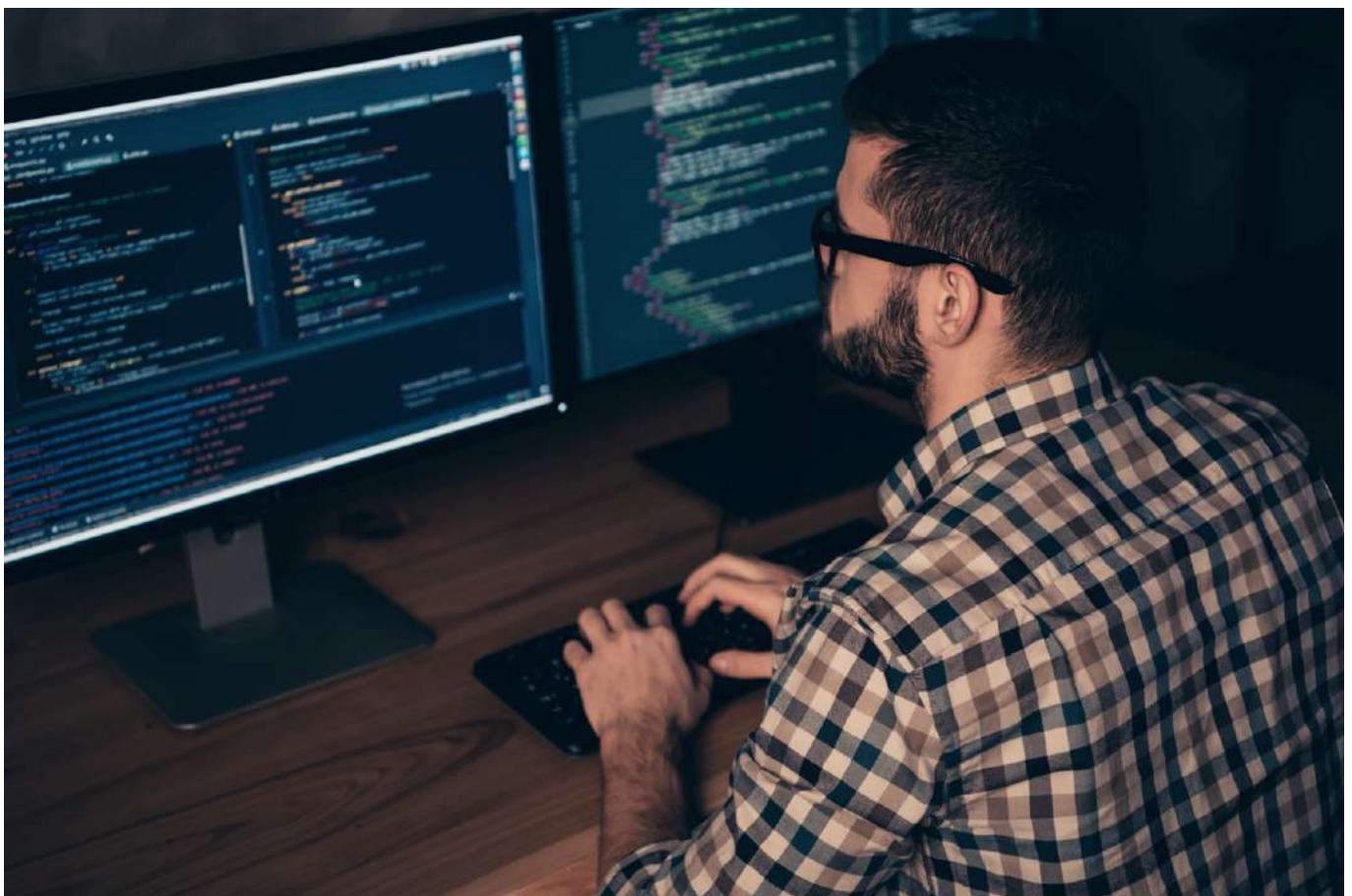
The Solution

After trying PractiTest for a month, they found PractiTest to answer their needs and more: "Aside from the tool fulfilling our requirements, the customer service was beyond excellent. The energy that the PractiTest team took to ensure that we understood the tool and continued support were also superb." says Sylvia.

Aside from the tool fulfilling our requirements, the customer service was beyond excellent

Perficient cited ease of use and the support team's availability among the benefits of working with PractiTest, and they look forward to using new automation features as they are introduced.

The energy that the PractiTest team took to ensure that we understood the tool and continued support were also superb.